



WHAT IS A COMMUNITY OUTCOME?

"Outcomes" are defined as things that the community thinks are important for its well-being. Outcomes are a community judgement and belong to the community. They are not restricted to Council functions, but include anything that the community sees as a priority for the social, economic, environmental and cultural well-being of the community - now and in the future.

HOW WERE THE COMMUNITY OUTCOMES FOR 2009-2019 DECIDED?

Buller District Council undertook a process to identify what the community felt was important for the future of the district. As a result of this process, six high level outcomes were identified. They covered health, education, safety, environment, economy and identity. We talk more about each of these outcomes on the following pages.

A range of methods was used to enable these outcomes to be identified. Initially draft outcomes were included in Council's first Long Term Plan and the public were invited to comment on them. The draft outcomes were identified through the analysis of existing documents and research and past feedback from consultations.

In 2005, the Council facilitated a full Community Outcomes consultation for the Buller district. We discussed the process we were planning to undertake with a range of stakeholder departments, including the Police, Ministry of Social Development, West Coast Regional Council, Department of Conservation, West Coast District Health Board, Iwi, Transit New Zealand, Community and Public Health, Department of Internal Affairs, Land Transport Safety Authority and a range of local community organisations. There was a range of meetings and talks with groups and organisations throughout the district and information was provided through the Council's weekly newsletter, local print media, along with advertisements in local community newsletters. Participation was sought from all areas of the community and a flyer (and submission forms) was distributed to households across the district.

The consultation received a good level of input from residents, with around 600 individual feedback forms received, along with a small number of submissions from groups and organisations. A range of feedback from our district schools, representing the views of those under the age of 16, was also received. Demographic information collected showed a good representation of views from different age groups and locations across the district.

Council staff reviewed the feedback received, and an overview report "*Mapping a Future for Buller*" was produced. This document was sent to the key stakeholder departments who had participated in the process, and was made publicly available via the Council website. An overview of the analysis of the feedback was also provided to the public through the Council newsletter, over a period of nine weeks, to give the community an opportunity to see and comment on the collective views and responses to the draft outcomes.

After publishing the results and providing an opportunity for comment, Council was satisfied that we had reflected what is important to our community.

The outcomes were included in the Council's 2006 Long Term Plan and are due to be reviewed in 2012.

HOW WILL THE COUNCIL CONTRIBUTE TO FURTHERING THE COMMUNITY OUTCOMES?

The Community Outcomes have been identified as the areas of priority to the Buller district community for the next ten years. These are the community's goals. Council is not solely responsible for the delivery of these outcomes. Rather, our role is to work with the community, other organisations and groups to help us achieve these outcomes as a community. Council's role is to look at these outcomes and identify how we can assist the community meet these goals. When we develop our long term plan and identify areas for funding and development we have these community's goals in mind.





COMMUNITY OUTCOMES - PLANNING FOR OUR COMMUNITY TOGETHER

Council fund a range of services or activities and these are identified later in this plan. You will see that each activity statement identifies how the service we are providing is contributing towards furthering the community outcomes.

Council has many roles in assisting the community and have listed some of these below. We have identified how we see Council’s role in assisting the community to further each of their outcomes.

	Advocate	Funder	Service Provider	Regulator	Facilitator	Monitor
Health	•		•	•		
Education	•		•			
Safety		•	•	•		
Environment		•	•	•		
Economy	•					•
Identity		•				•

This is a change that has arisen under the Local Government Act 2002. The Local Government Act 2002 requires Council to not just undertake particular tasks or activities, but to promote community well-being and to take a lead role in promoting the social, economic, environmental and cultural aspects of our district.

ACHIEVING THE COMMUNITY’S GOALS

Although we have a key role to play, Community Outcomes are not solely the responsibility of Councils. Everyone in the community has a role to play in helping to achieve these goals. The Council held initial discussions with other government agencies who were identified as having a significant role to play in achieving our community outcomes. Work has progressed on this, strengthening our collaboration.

Wherever possible we have indicated to you that we would look to work in collaboration with our neighbouring Councils, as we are often dealing with the same organisations and Government Departments. The three District Councils and the Regional Council have been working collaboratively on measuring and reporting progress on outcomes.

This work is underway and our first report is due later this year.

A Triennial Agreement is in place between Buller District Council, Grey District Council, Westland District Council and West Coast Regional Council in accordance with the requirements of the Local Government Act. The agreement ensures appropriate levels of consultation and co-ordination are maintained between the local authorities in the region.

Our work to date has included discussions and meetings with the following organisations and groups.

- New Zealand Police - ongoing liaison and support for community projects such as crime prevention initiatives and Townwatch



- Ministry of Social Development - ongoing liaison, provision of information (ie Rates Rebate Scheme), support for youths project via Mayors Taskforce for jobs.
- West Coast Regional Council - monitoring of Community Outcomes, Waste Management Project, joint work on flood protection projects
- Westland District Council - joint library meetings
- Department of Conservation - participation in heritage group, Denniston project, joint beach clean-ups
- New Zealand Transport Agency - road safety initiatives
- Local Schools - ongoing opportunities for participation in consultation
- West Coast District Health Board - quarterly meetings, liaison between Buller Health Trust and West Coast District Health Board
- Te Runanga O Ngati Waewae - meetings to discuss significant projects
- New Zealand Transport Agency - identification and funding of safety improvements
- Community and Public Health - on-going liaison
- Department of Internal Affairs - joint community information opportunities
- Development West Coast - participation in major regional initiatives, tourism, MRI steering group

MEASURING AND REPORTING ON PROGRESS

Buller District Council is responsible for facilitating reporting on the community's progress towards achieving the outcomes and reporting our findings to the community. We will report to you on two key areas:

1. Is Buller District Council doing what we said we would do?
2. The community's progress toward the community outcomes

As required by Section 92 of the Local Government Act, we are in the process of providing monitoring documents on the community outcomes, together with the Regional Council and other local District Council's on the West Coast. It was agreed that this would be jointly done to expedite the process and to achieve cost and efficiency synergies. To-date indicators across all outcomes have been agreed and draft monitoring reports are in the process of being finalised. The District Council's and Regional Council have met quarterly to achieve agreement on the community outcome indicators and have chosen indicators based on consultation with Statistics New Zealand and the Department of Internal Affairs. It is important also that the indicators chosen are both meaningful to the community and data to measure progress is readily available. It has been agreed that the Regional Council will take a lead role in consolidating the draft monitoring reports into one document and a tentative date of 17 April 2009 has been set for finalisation.

Indicators and measures we will report on:





HEALTH

- Life expectancy
- Access to health care (services and programs)
- New health initiatives that have been introduced
- Drinking water quality
- Ratio of health providers to population

EDUCATION

- School rolls and decile ratings
- Levels of qualification
- Number of educational institutions

SAFETY

- Youth offending rates
- Crime and crime resolution rates
- Numbers of traffic accidents
- Improved safety in public places (dog attacks, liquor bans, security cameras)
- Natural hazard event preparedness/programmes
- Hazard identification

ENVIRONMENT

- Freshwater quality
- Visitor level of appreciation
- Level of visitor waste minimisation activity
- Access to natural features



ECONOMY

- Employment levels
- Average incomes
- Retail and investment growth
- Regional growth trends

IDENTITY

- Number of community activities and district events
- Number of community facilities
- Number of people involved in sporting, cultural and recreational activities
- Voter turnout

Along with relevant measures provided by other agencies we will be utilising data obtained from sources such as Statistics NZ, 2006 Census Reports, BERL Regional Performance Indicators and the Social Report Regional Indicators.

HOW THE OUTCOMES RELATE TO OTHER KEY DOCUMENTS

Key planning and policy documents are:

- Buller District Council District Plan
- Solid Waste Management Plan
- Asset Management Plans
- Urban Design Plans
- Punakaiki Development Plan
- Significance Policy
- Partnerships with the Private Sector Policy
- Appointment and Remuneration of Directors for Council Organisations
- Revenue and Financing
- Investment
- MRI plans - West Coast Regional Tourism signage strategy





The District Plan through its controls assists in trying to achieve balanced environmental outcomes. The Solid Waste Management Plan also contributes towards ensuring that solid waste collection and disposal is carried out with respect for the environment.

Council's Asset Management Plans ensure that the creation, operation, maintenance, rehabilitation and replacement of assets is carried out in the most cost effective manner and provide an appropriate level of service to meet the needs of present and future consumers.

These plans contribute to the provision of necessary infrastructure to ensure the health and well-being of the community as well as supporting business development.

The Urban Design Plan outlines proposed beautification works for the urban areas of Westport and Reefton. They contribute to the vibrancy and identity of the community.

The Punakaiki Development Plan is a guideline document identifying the key drivers determining the future of Punakaiki. The plan considers issues such as the safety of the community and policing, roading and parking, sensitive development and tourism.

MAORI CONTRIBUTION TO DECISION MAKING

Under Section 81 of the Local Government Act 2002, Council must establish and maintain processes to provide opportunities for Maori to contribute to the decision making processes of the local authority. Council is also required to look at ways to foster the development of Maori capacity to have input into these processes.

The Buller District Council recognises and acknowledges that Ngai Tahu is the tangata whenua of Te Tai Poutini. The papatipu runanga for the Buller District is Te Runanga O Ngati Waewae. As yet, we have not developed any formal agreements of Memoranda of Understanding with Maori, choosing to work on strengthening relationships and communication with iwi.

Regular hui to discuss opportunity for input into decision making processes are held, including information provision and discussion on major issues that have been identified as of possible interest or concern by iwi.

Council provides updates on Council projects to Te Runanga O Ngati Waewae and other local Maori organisations, to ensure that they are aware of current projects, issues and consultation opportunities. We also work with other service providers who have networks that can assist us in this role.

We are working on strengthening relationships with Maori through the establishment of a stakeholder database, regular updates, and invitations to participate in consultation processes. Feedback from these organisations is assisting Council to look at ways to ensure that the views of Maori that reside in Buller but are not tangata whenua, can be included in decision making.

COMMUNITY OUTCOME - HEALTH



HEALTH

Healthy community with access to quality facilities and services.

WHAT DOES COUNCIL WANT TO ACHIEVE?

- A healthy environment with services and infrastructure to support community health
- Increased community awareness and involvement in health issues to assist them to reach their goals

HOW WILL COUNCIL CONTRIBUTE TO ACHIEVING THESE OBJECTIVES?

- Provide essential services to residents and businesses to support a healthy environment
- Promote opportunities for community access to health information and participation
- Advocate for the local community
- Establish an environment of support and assistance to health providers

WHAT PROGRAMMES AND PROJECTS DO WE HAVE OR PLAN TO HAVE THAT WILL CONTRIBUTE TO THE ACHIEVEMENT OF THIS OUTCOME?

- Food premises inspections
- Sewage disposal services
- Waste management
- Water supply
- Support alcohol and drug education initiatives
- Support for community health initiatives
- Sports and recreation facilities
- Cemetery management
- Buller Health Trust
- Actively support recruitment of medical professionals
- Health information provided at all Libraries
- Work closely with West Coast District Health Board
- Work with the Department of Conservation to improve participation and enjoyment





WHO MAY HELP US REACH OUR GOAL?

- Ministry of Social Development
- Housing New Zealand
- New Zealand Police
- St John's
- Local and Regional Health Providers
- SPARC (Sport and Recreation New Zealand)
- Sport Buller
- West Coast District Health Board
- New Zealand Transport Agency
- Department of Conservation
- Ministry of Health
- Business Association
- Community Groups
- Community and Public Health

COMMUNITY OUTCOME - EDUCATION



EDUCATION

A district that values and supports learning with accessible, relevant education and training opportunities.

WHAT DOES COUNCIL WANT TO ACHIEVE?

- Support for a community that values education
- An increase in knowledge and understanding of Local Government and democracy

HOW WILL COUNCIL CONTRIBUTE TO ACHIEVING THESE OBJECTIVES?

- Provide a supportive environment for education providers
- Recognise and support education excellence and opportunity in the district
- Advocate for the local community
- Support the implementation of employment and training initiatives that offer improved employment, skill and income opportunities
- Promote friendly Local Government
- Celebrate community and individual's achievements

WHAT PROGRAMMES AND PROJECTS DO WE HAVE OR PLAN TO HAVE THAT WILL CONTRIBUTE TO THE ACHIEVEMENT OF THIS OUTCOME?

- Library services
- Grants activities (SPARC)
- Relationships with education providers
- Mayors Taskforce for Jobs
- Support for literacy programmes
- Education Programmes (Learn to Swim)
- Youth workers networks
- Community road safety education
- Provision of pool facilities and sports grounds
- Scholastic awards to local students (Outward Bound Scholarship)



WHAT PROGRAMMES AND PROJECTS DO WE HAVE OR PLAN TO HAVE THAT WILL CONTRIBUTE TO THE ACHIEVEMENT OF THIS OUTCOME?

- Support for learning and education initiatives and competitions
- Support for school programmes and curriculum
- Internet access at libraries
- Advocate for support of training initiatives
- Support and advocacy for community reserve and information service

WHO MAY HELP US REACH OUR GOAL?

- Ministry of Education
- SPARC (Sport and Recreation New Zealand)
- LIANZA (Library and Information Association of New Zealand Aotearoa)
- Local Schools
- Local Education and Training Providers
- Community Resource and Information Centres
- West Coast Youth Workers Collective

COMMUNITY OUTCOME - SAFETY



SAFETY

A district that is a safe place to live.

WHAT DOES COUNCIL WANT TO ACHIEVE?

- A safe place for residents, businesses and visitors
- A Council that fosters supportive and friendly Local Government
- A place where people feel welcome and a sense of belonging

HOW WILL COUNCIL CONTRIBUTE TO ACHIEVING THESE OBJECTIVES?

- Provide and develop safe public places
- Assist in reducing crime and accident levels
- Promote friendly Local Government and provide opportunity for involvement
- Provide opportunity for the community to work in partnership with Council
- Welcome residents, businesses and visitors
- Celebrate community and individual's achievements
- Recognise and support those with special needs and requirements

WHAT PROGRAMMES AND PROJECTS DO WE HAVE OR PLAN TO HAVE THAT WILL CONTRIBUTE TO THE ACHIEVEMENT OF THIS OUTCOME?

- Animal Control activities
- Liquor Licensing and bans
- Enforcement and monitoring
- Elderly Housing
- Bylaws
- Civil Defence, Rural Fire and Emergency Management
- Road and traffic safety/user safety
- Hazard





WHAT PROGRAMMES AND PROJECTS DO WE HAVE OR PLAN TO HAVE THAT WILL CONTRIBUTE TO THE ACHIEVEMENT OF THIS OUTCOME?

- Community Awards
- Support for Townwatch and security camera projects
- Safety initiatives and projects
- Street lighting, road cleaning and vegetation control
- Consultation policies and practices
- Support for community projects/groups
- Communication policies and practices
- Disabled access, building control/priority paths

WHO MAY HELP US REACH OUR GOAL?

- New Zealand Police
- New Zealand Fire Service
- St John's
- Department of Building and Housing
- Department of Internal Affairs
- Community and Public Health
- West Coast Emergency Management Group
- Community groups
- New Zealand Transport Agency

COMMUNITY OUTCOME - ENVIRONMENT



ENVIRONMENT

The distinctive character of the environment appreciated and retained.

WHAT DOES COUNCIL WANT TO ACHIEVE?

- An appropriate balance between development and protection that promotes the diversity and sustainability of our natural environment
- The provision of services and infrastructure that support the district's environmental goals
- A built environment considered to be attractive, sustainable and healthy

HOW WILL COUNCIL CONTRIBUTE TO ACHIEVING THESE OBJECTIVES?

- Develop policies and implement practices that enhance our environmental sustainability and natural diversity
- Recognise and preserve the essential elements of the district's landscape that contribute to Buller's unique natural identity
- Ensure that planning processes enable effective public consultation over an appropriate balance between the natural and built environment
- Develop practices that help to improve the cleanliness and sustainability of the district's infrastructure
- Access central Government funds to support infrastructure development and improvement

WHAT PROGRAMMES AND PROJECTS DO WE HAVE OR PLAN TO HAVE THAT WILL CONTRIBUTE TO THE ACHIEVEMENT OF THIS OUTCOME?

- District Plan and view thereof
- Resource Consent process
- Monitoring and Enforcement
- Waste Management
- Harbour Management
- Tourism Planning
- Relationship with Department of Conservation
- Road upgrade improvements
- Wastewater/sewerage projects
- Parks and reserves maintenance





COMMUNITY OUTCOME - ENVIRONMENT

WHAT PROGRAMMES AND PROJECTS DO WE HAVE OR PLAN TO HAVE THAT WILL CONTRIBUTE TO THE ACHIEVEMENT OF THIS OUTCOME?

- Maintenance and development of walkways
- Support/implement community projects ie beach clean ups
- Relationship with key industries
- Town planning/urban design
- Punakaiki destination management plan
- Regional planning and strategies
- Community and Public Health

WHO MAY HELP US REACH OUR GOAL?

- Ministry for Environment
- Department of Conservation
- Te Runanga O Ngati Waewae
- Ministry of Health
- Community groups
- Development West Coast

COMMUNITY OUTCOME - ECONOMY



ECONOMY

A thriving, resilient and innovative economy creating opportunities for growth and employment.

WHAT DOES COUNCIL WANT TO ACHIEVE?

- Provide an environment that supports the retention of current businesses and attracts new business and investment to the region
- Provide support for attracting and developing an available skilled workforce
- Support sustainable, responsible development

HOW WILL COUNCIL CONTRIBUTE TO ACHIEVING THESE OBJECTIVES?

- Improve communications between the Council and the business community
- Continue to develop and advocate for district-wide infrastructure that supports business and tourism growth
- Access central Government funds and programmes that can support development of infrastructure, tourism, employment, business and training
- Assist in strengthening links between schools, training opportunities and the business community
- Develop within a regulatory framework that supports sustainable economic growth without compromising the environment

WHAT PROGRAMMES AND PROJECTS DO WE HAVE OR PLAN TO HAVE THAT WILL CONTRIBUTE TO THE ACHIEVEMENT OF THIS OUTCOME?

- Support of Business Association and Buller Promotions Association and Inangahua Tourism Promotions
- Building Consent liaison with businesses/developers
- Road improvements to support industry
- Relationships with key industries
- Film and Business Friendly strategies
- Street enhancements and urban design
- Procurement Policy
- District Plan reviews
- Mayors' Taskforce for Jobs
- Transport infrastructure : Airport/Harbour/Roading
- Support to health and education providers





WHO MAY HELP US REACH OUR GOAL?

- Ministry of Economic Development
- Buller Business Association
- Mayors' Taskforce for Jobs
- Buller Promotions Association
- Development West Coast
- New Zealand Transport Agency
- Regional tourism partnership
- Tourism West Coast

COMMUNITY OUTCOME - IDENTITY



IDENTITY

A “happening” region with a strong community spirit and distinctive lifestyle.

WHAT DOES COUNCIL WANT TO ACHIEVE?

- An increased awareness of and participation in cultural, social, recreational, community activities
- Provision of high quality community spaces and facilities
- Promotion of Buller, history and environment

HOW WILL COUNCIL CONTRIBUTE TO ACHIEVING THESE OBJECTIVES?

- Support and encourage community groups and organisations providing events within the region
- Provide a range of arts, cultural, recreation and social facilities throughout the district
- Encourage and support other organisations in providing arts, cultural, recreational and social facilities throughout the district
- Provision of appropriate infrastructure to support a vibrant community
- Facilitate community grants process to assist in the provision of events and services that support a vibrant community

WHAT PROGRAMMES AND PROJECTS DO WE HAVE OR PLAN TO HAVE THAT WILL CONTRIBUTE TO THE ACHIEVEMENT OF THIS OUTCOME?

- Libraries and theatres
- Sports facilities and community halls
- Community grants
- Facilitate Creative New Zealand grants
- Support to cultural organisations such as museums
- Ongoing support for events
- Provision of public toilets/facilities
- Maintenance of parks and reserves
- Roads and signage
- Urban design
- Cultural hub development





WHAT PROGRAMMES AND PROJECTS DO WE HAVE OR PLAN TO HAVE THAT WILL CONTRIBUTE TO THE ACHIEVEMENT OF THIS OUTCOME?

- Visitor Information
- Camping ground
- Replacement of pool/sports venue
- New or upgraded theatre facilities

WHO MAY HELP US REACH OUR GOAL?

- Historic Places Trust
- Creative New Zealand
- Ministry of Culture and Heritage
- LIANZA (Library and Information Association of New Zealand Aotearoa)
- SPARC (Sport and Recreation New Zealand)
- SFRITO (Sport and Fitness Recreation Industry Training Organisation)
- Arts Councils
- Community Groups
- Regional Tourism partnership
- Tourism West Coast
- Community and Public Health